

# Website Terms and Conditions

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## Introduction

These Terms & Conditions ("Terms") govern your use of this website, <https://pastelfirebusinessconsulting.com/> (the "Website"), operated by Pastel Fire Business Consulting ("we", "us", or "our").

By accessing or using this Website, you confirm that you accept these Terms and agree to comply with them. If you do not agree, you must not use the Website.

These Terms apply to all visitors, users, and others who access the Website.

## Who These Terms Apply To

These Terms apply to anyone who accesses or uses this Website, including visitors, prospective customers, and users of any features, content, or services available through it.

If you are a consumer, you benefit from mandatory rights under European Union and Dutch consumer protection law. Nothing in these Terms is intended to limit or exclude any rights that cannot lawfully be restricted.

## Website Access

We aim to ensure the Website is available at all times but do not guarantee uninterrupted or error-free access.

We may suspend, withdraw, discontinue, or change all or any part of the Website without notice. We will not be liable if the Website is unavailable for any reason.

## Content & Information Disclaimer

The content on this Website is provided for general information purposes only.

While we make reasonable efforts to keep information up to date and accurate, we make no warranties or guarantees that:

- Content is accurate, complete, or current
- Information is suitable for your specific circumstances

You acknowledge that any reliance on Website content is at your own risk.

## Services & Enquiries

Any descriptions of services on this Website are indicative only and do not constitute a binding offer.

Submitting an enquiry, contact form, or booking request does not create a contractual relationship. A contract will only be formed once agreed in writing.

We reserve the right to refuse service enquiries at our discretion.

### Pricing & Availability (if applicable)

Where pricing information is displayed:

- Prices are subject to change without notice
- Errors may occur and we reserve the right to correct them
- Prices exclude BTW unless stated otherwise

No contract is formed until confirmation is issued.

### Distance Selling / Digital Content

Consumers have a statutory 14-day right of withdrawal under EU and Dutch law.

For digital content downloads, this right is lost once you have given express consent to immediate access and acknowledged that you lose your right of withdrawal when the download begins.

By purchasing and confirming consent at checkout, you agree to immediate access and accept that the purchase becomes non-refundable once access starts, except where required by law.

### Intellectual Property

All content on this Website, including but not limited to text, graphics, logos, branding, templates, downloads, and design elements, is the intellectual property of Pastel Fire Business Consulting or its licensors.

You must not:

- Copy, reproduce, distribute, or resell Website content
- Use content for commercial purposes without permission
- Remove copyright or proprietary notices

Limited permission is granted to view and print pages for personal or internal business use only.

### User Conduct

When using this Website, you agree not to:

- Use the Website for unlawful purposes
- Upload or transmit malicious code
- Attempt to gain unauthorised access to systems
- Interfere with the Website's functionality or security

We reserve the right to restrict or terminate access for misuse.

## Third-Party Links

This Website may include links to third-party websites.

These links are provided for convenience only. We:

- Do not control third-party websites
- Are not responsible for their content, policies, or availability
- Do not endorse third-party services unless stated

Accessing third-party websites is at your own risk.

## Data Protection & Privacy

Personal data is processed in accordance with our Privacy Policy, which complies with the UK General Data Protection Regulation (UK GDPR) and the Privacy and Electronic Communications Regulations (PECR).

Our Privacy Policy is available at: [Insert link]

## Limitation of Liability

To the fullest extent permitted by law, Pastel Fire Business Consulting shall not be liable for:

- Loss of profits, business, revenue, or opportunity
- Indirect or consequential loss
- Loss arising from reliance on Website content
- Technical failures, downtime, or data loss

Nothing in these Terms excludes liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded under UK law.

## Indemnity

You agree to indemnify and hold harmless [Business Name] against all claims, losses, damages, liabilities, and expenses arising from your misuse of the Website or breach of these Terms.

## Changes to These Terms

We may update these Terms from time to time. Updated versions will be posted on this page with a revised effective date.

Continued use of the Website constitutes acceptance of the updated Terms.

## Governing Law & Jurisdiction

These Terms are governed by the laws of the Netherlands. Disputes subject to the competent court in Haarlem, Netherlands.

## Contact Details

For questions about these Terms, please contact:

Pastel Fire Business Consulting

KvK (Chamber of Commerce) number 96531398

BTW Number NL005215102B30

Email: [hello@pastelfirebusinessconsulting.com](mailto:hello@pastelfirebusinessconsulting.com)

Address: Kennemerplein 6, 2011 MJ, Haarlem,